

## RemoTe: the new remote assistance services

*Let's close the distances*



What if you can push a button on your HMI and request **remote assistance** from SEA Vision Headquarter Service Center, **anywhere** and **24/7**?

**RemoTe** is a family of services, consisting of **RemoNow** and **RemoLive**, thanks to which our Service Team can perform **remote diagnosis** and interact on your systems to solve any issue in **real time**.

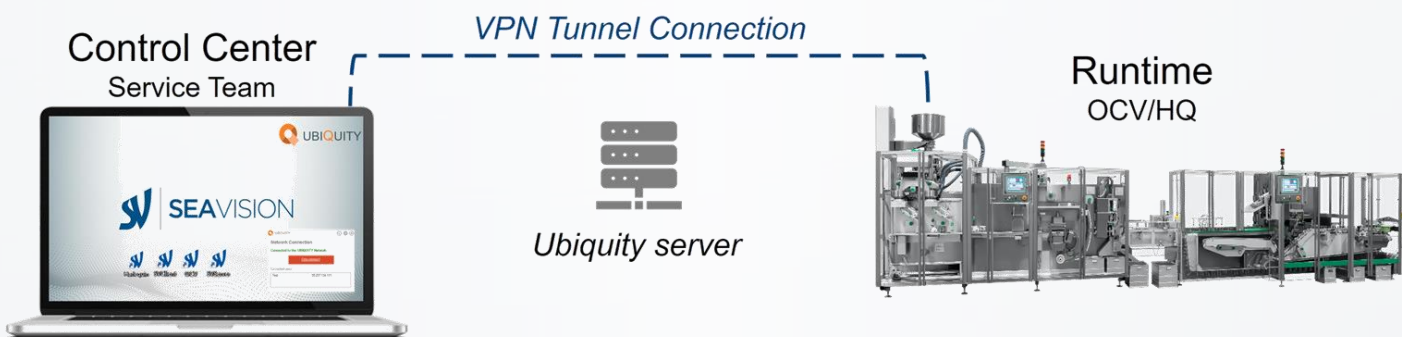
- ✓ **DIRECT AND SIMPLE CONNECTION**
- ✓ **INTERACTION IN REAL TIME**
- ✓ **24/7 ASSISTANCE**
- ✓ **SAVE TIME AND MONEY**
- ✓ **SAFETY AND COMPLIANCE**





## ➤ RemoNow service

RemoNow, working on the certified platform Ubiquity and granting a **high level of security**, allows SEA Vision Service Team to remotely connect with your systems and solve your disservices. The service is based on Windows operating systems and works through **Internet connection**.



## ➤ RemoLive service

RemoLive, supported by the application Acty, can establish a direct and rapid communication through a **video call**, by means of mobile devices. It will be enough to **frame the system** or any external devices and show the real time image to the technician. You can also maximize the interaction through **Augmented Reality** tools.



# Thank you!

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